



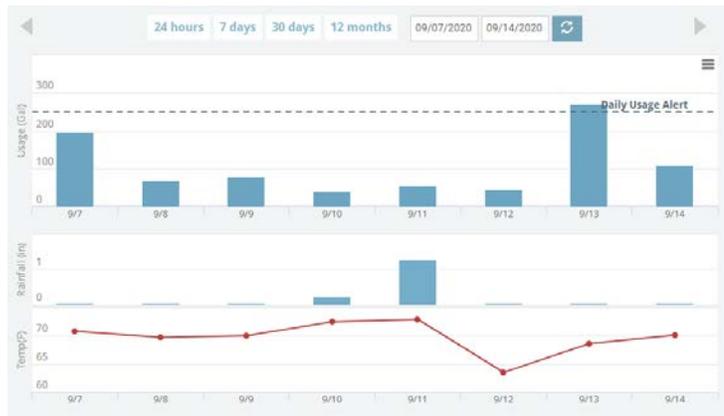
A message from the

Yarmouth Water Department

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The Yarmouth Water Department recently released a new Customer Portal! Yarmouth Water customers are now able to access their water usage data online from anywhere! This portal will let you track and monitor your home or business' water use. The key features are:

- **Water Usage Details:** View your water usage by the year, month, day or even hour! Compare it to weather and rainfall in one easy to read chart!
- **Continuous Flow Alarms:** This feature will send you an email if your meter reads continuous flow – like a toilet running or a burst pipe – so you can quickly address any plumbing issues and avoid an unexpectedly high bill.
- **High Usage Alarms:** You can also set a high level alarm to monitor daily, multi-day or billing cycle flow if you want to keep your overall usage in check.
- **Vacation Alarms:** The Vacation Alarm is great for when you are away from Yarmouth, but want to keep an eye on your home! This alarm will send you an email if the meter reads more flow than you expect while you are away.



Step By Step Instructions for Creating Your Account

1. Go to my-yarm.sensus-analytics.com and click on "Need to setup an account?" At the bottom of the screen.
2. Review the terms and click "I accept".
3. Enter your email address.
4. The system will send you an email from donotreply@sensus-analytics.com.
5. Click on the link in the email.
6. Enter a password, your account number (no dashes) and your customer name EXACTLY as it appears on your bill. You are in!

- **Alert Recipients:** This feature allows you to set the alarms to email a friend, family member or caretaker in the area to address the issue if you are away!

So grab your most recent bill and go to my-yarm.sensus-analytics.com to create your account now! You will need your account number and the customer name EXACTLY as it appears on the bill.

my-yarm.sensus-analytics.com